



**Central**

171 Goodwood Road  
MILLSWOOD SA 5034

Telephone: (08) 8373 1333

Facsimile: (08) 8373 1343

Website: [www.century21central.com.au](http://www.century21central.com.au)

Email: [realestate@century21central.com.au](mailto:realestate@century21central.com.au)  
[rentals@century21central.com.au](mailto:rentals@century21central.com.au)

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TO WHOM IT MAY CONCERN

Our company is well established and is one of the most successful real estate agencies in SA. We commenced trading nearly 10 years ago and our growth has been significant over this time. We now employ 22 staff across 2 offices. During the period of growth our IT infrastructure has also grown, but in ad hoc fashion. We are now very dependant upon IT as all staff have PC's at their desks for an array of purposes, not the least being our on-line requirements. Two offices have also meant that we have had an important need to communicate between both by way of an effective VPN.

Over the years we have engaged the services of other IT specialist firms, but have never until now had peace of mind that our system was robust and capable of supporting our requirements. Troubleshooting was also stressful for affected staff and the company as a whole.

We recently engaged Adelaide IT Specialists to review our system requirements. As a result we have installed some new hardware and software recommended by them. The installation went smoothly and without incident while having great empathy with our staff. Whatever adjustments the new system required was promptly provided by them either in person or by way of remote access.

Our system is now considerably more efficient with higher speed performances and functionality which we were never able to realize before. Where previous IT companies seemed baffled by some issues, Adelaide IT Specialists knew exactly what they were doing, and just fixed things on the spot.

We are extremely satisfied with their skills, service, and the value they offer, and at last have peace of mind. We have no hesitation in recommended their services to you.

**Andrew Koukourou**  
**Director**  
**Century 21 Central & Century 21 SouthCoast**